



Willow Brook Funeral Directors  
38, Lady Street,  
Kidwelly  
Carmarthenshire  
SA17 4UD

Tel +44 (0)1554 890900  
Mob: +44 (0)7535597798

# Willow Brook

## Independent Family Funeral Directors

### **To register a death, you will have to provide:**

- The deceased's full name
- Date and place of birth
- Date and place of death
- Home address
- Occupation
- Information on pension and other public funds

If the deceased was married, you will have to provide the full name, occupation and date of birth of the surviving spouse. Documents you will have to provide to register a death include cause of death certificate, medical card, birth certificate and details of allowance or pension the deceased was receiving. The registrar will provide you with the GRO21 (Green form) which is required to carry out funeral arrangements and is given to us at Willow Brook.

### **Death at home**

If a death occurs at home, the first point of contact should be the deceased's doctor. They will issue a medical certificate of the cause of death. Sometimes, you may be asked to collect the certificate from the doctor's surgery. We are available 24/7 to advise you over the phone or if you need us to assist you at any time.

### **Death in a hospice, care home or hospital**

The staff should be the ones who should liaise with the doctor if a death occurs at a hospice, care home or hospital. Get a medical certificate for cremation from the doctor's surgery staff, should the funeral be followed by a cremation. Then, contact Willow Brook Funeral Directors. We will arrange for the transfer of the deceased into our care. We can arrange for repatriation of deceased from anywhere in the local area.

### **Coroner**

A death may be referred to the coroner if the doctor has not seen the deceased within a reasonable time prior to death. A medical certificate of death will be sent by the coroner to the registrar's office in the district where the death occurred. We can explain the procedure involved and facilitate the funeral arrangements.